

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	16-07-2024 19:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	16-07-2024 19:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Communications
Department Name/विभाग का नाम	Department Of Telecommunications (dot)
Organisation Name/संगठन का नाम	Ntiprit
Office Name/कार्यालय का नाम	National Telecommunications Institute Ghaziabad
Item Category/मद केटेगरी	E-Learning Content Development - iGOT; Storyboarding and conversion of content to multimedia formats; Hindi, English; Mobile and Laptop/Desktop Both; Telecommunication Teleco Domain related Act Rules and Laws Cyber Security and Law Emerging Technolo..
Contract Period/अनुबंध अवधि	1 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	150 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No

Bid Details/बिड विवरण	
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	4310000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	50000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं, विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

AO Cash TEC
National Telecommunications Institute Ghaziabad, Department of Telecommunications (DOT), NTIPRIT, Ministry of Communications
(Ao Cash Tec Payable At New Delhi)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which will be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received / RA process.

4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost or

2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost

3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Scope of Work:[1719203476.pdf](#)

Payment Terms:[1719203482.pdf](#)

This Bid is based on Quality & Cost Based Selection (QCBS) . The technical qualification parameters are

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
As per 3.1 clause of the ATC / SOW document attached	100	70	View File

Total Minimum Qualifying Marks for Technical Score: 70

QCBS Weightage(Technical:Financial):70:30

Presentation Venue:Admin Building, NTIPRIT Campus, Rajnagar, Ghaziabad-201002

E-Learning Content Development - IGOT; Storyboarding And Conversion Of Content To Multimedia Formats; Hindi, English; Mobile And Laptop/Desktop Both; Telecommunication Telecom Domain Related Act Rules And Laws Cyber Security And Law Emerging Technology (1440)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Platform	iGOT
Type of Services Required	Storyboarding and conversion of content into multimedia formats

Specification	Values
Languages	Hindi , English
Primary device used by platform users for e-Learning	Mobile and Laptop/Desktop Both
Subjects to be covered	Telecommunication Telecom Domain rel Act Rules and Laws Cyber Security and I Emerging Technologies etc
Specification in terms of Levels required or type of content	Levels
Levels Required	Level 1
Type of Content	NA
Voice-over	NA
Other support required	Testing and LMS upload support , Subject matter expertise
Proof of Concept Required	No
Nature of Raw Content Available	Hard copies and soft copies
Addon(s)/एडऑन	
Number of photographs for stock photography required	NA
Total duration of live action video required in minutes	NA
Level 1 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select	NA
Level 2 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select , Match the Following , Sequencing , Sorting	NA
Level 3 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select , Match the Following, Sequencing , Sorting, Crossword Puzzles , Scenario-based/game-based/simulation-based summative assessments , Tracked formative assessments	NA
Additional Details/अतिरिक्त विवरण	
Language of master version	English Hindi
Mention qualification and experience requirements of SME	B.Tech/BE in Communication/Computer Science/Information Technology or in sir subject and 2 years work experience in Instructional Design and Content Creati
Approx. number of pages of raw content available for content development	100000

Additional Specification Documents/अतिरिक्त विशिष्ट दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र.सं	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Duration in minutes (Level wise or Type of Content wise as the case may be)	Additional Requirement/अतिरिक्त आवश्यकता
1	Ravi Kumar Mathur	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002	1440	N/A

E-Learning Content Development - IGOT; Storyboarding And Conversion Of Content To Multimedia Formats; Hindi, English; Mobile And Laptop/Desktop Both; Telecommunication Telecom Domain Related Act Rules And Laws Cyber Security And Law Emerging Technology (600)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Platform	iGOT
Type of Services Required	Storyboarding and conversion of content multimedia formats
Languages	Hindi , English
Primary device used by platform users for e-Learning	Mobile and Laptop/Desktop Both
Subjects to be covered	Telecommunication Telecom Domain related Act Rules and Laws Cyber Security and Law Emerging Technologies etc
Specification in terms of Levels required or type of content	Levels
Levels Required	Level 2
Type of Content	NA
Voice-over	NA
Other support required	Testing and LMS upload support , Subject matter expertise
Proof of Concept Required	No
Nature of Raw Content Available	Hard copies and soft copies
Addon(s)/एडऑन	
Number of photographs for stock photography required	NA
Total duration of live action video required in minutes	NA
Level 1 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select	NA

Specification	Values
Level 2 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select , Match the Following , Sequencing , Sorting	NA
Level 3 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select , Match the Following, Sequencing , Sorting, Crossword Puzzles , Scenario-based/game-based/simulation-based summative assessments , Tracked formative assessments	NA
Additional Details/अतिरिक्त विवरण	
Language of master version	English Hindi
Mention qualification and experience requirements of SME	B.Tech/BE in Communication/Computer Science/Information Technology or in sir subject and 2 years work experience in Instructional Design and Content Creati
Approx. number of pages of raw content available for content development	100000

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/प्रेषिती/रिपोर्टिंग अधिकारी

S.No./क्र.सं	Consignee Reporting/Officer/प्रेषिती/रिपोर्टिंग अधिकारी	Address/पता	Duration in minutes (Level wise or Type of Content wise as the case may be)	Additional Requirement/अतिरिक्त आवश्यकता
1	Ravi Kumar Mathur	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002	600	N/A

E-Learning Content Development - IGOT; Storyboarding And Conversion Of Content To Multimedia Formats; Hindi, English; Mobile And Laptop/Desktop Both; Telecommunicatio Telecom Domain Related Act Rules And Laws Cyber Security And Law Emerging Technolo 360)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Platform	iGOT

Specification	Values
Type of Services Required	Storyboarding and conversion of content into multimedia formats
Languages	Hindi , English
Primary device used by platform users for e-Learning	Mobile and Laptop/Desktop Both
Subjects to be covered	Telecommunication Telecom Domain related Act Rules and Laws Cyber Security and Emerging Technologies etc
Specification in terms of Levels required or type of content	Levels
Levels Required	Level 3
Type of Content	NA
Voice-over	NA
Other support required	Testing and LMS upload support , Subject matter expertise
Proof of Concept Required	No
Nature of Raw Content Available	Hard copies and soft copies
Addon(s)/एडऑन	
Number of photographs for stock photography required	NA
Total duration of live action video required in minutes	NA
Level 1 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select	NA
Level 2 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select , Match the Following , Sequencing , Sorting	NA
Level 3 assessment (10 questions) - Multiple Choice Single Select , Multiple Choice Multiple Select , Match the Following, Sequencing , Sorting, Crossword Puzzles , Scenario-based/game-based/simulation-based summative assessments , Tracked formative assessments	NA
Additional Details/अतिरिक्त विवरण	
Language of master version	English Hindi
Mention qualification and experience requirements of SME	B.Tech/BE in Communication/Computer Science/Information Technology or in similar subject and 2 years work experience in Instructional Design and Content Creation
Approx. number of pages of raw content available for content development	100000

Additional Specification Documents/अतिरिक्त विशिष्ट दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र.सं	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Duration in minutes (Level wise or Type of Content wise as the case may be)	Additional Requirement/अतिरि आवश्यकता
1	Ravi Kumar Mathur	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002	360	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment [Click here to view the file.](#)

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1.1. Eligibility Criterion:

1.1.1 Overall experience of the bidder shall be minimum 3 years in IT enabled services including e-L g services. Details shall be provided for each of the three financial years as per **ANNEXURE-I**.

1.1.2 The bidder shall have minimum One Crore turnover in IT enabled services including e-Learning es and overall minimum average annual turnover of INR One Crore Fifty lakh in the last 3 years (ANNEXL

1.1.3 The service provider shall deploy a team of highly qualified, service oriented, competent and e nced e-learning Instructional Designers, possessing minimum 03 years of experience in this area with ex content & graphic designing skills. (ANNEXURE-II)

1.1.4 Self-Certificate for not being black listed/ debarred from participation in tender process by any of the central government as per proforma in ANNEXURE- III.

1.1.5 The bidder shall provide a Subject Matter Expert (SME) having minimum qualification of B.Tech/ Communication/Computer Science/Information Technology or in similar subject and 2 years work experier Instructional Design and Content Creation (An undertaking of this effect is to be submitted as per proform NNEXURE-IV).

1.1.6 The bidder has to upload the scanned copy of EMD, if applicable, along with the bid and has to delivery of original EMD instrument, to ADG (A&MM), Room no 705, NTIPRIT, GOI Enclave Ghaziabad, New within five (5) days of Bid End Date. E-Bid submitted without EMD (if applicable) in the prescribed format EXURE-V) will be summarily rejected.

1.1.7 The bidder shall submit an undertaking for accepting all GTC & Buyer added Bid specific Add Terms and Conditions in the as per proforma in ANNEXURE-VI.

1.1.8 The Company /bidder must have an office in Delhi NCR and should provide the address details with documentary evidence to that effect such as Rental agreement/ utility bill or any other valid docume

2.1. Objective of the Work:

2.1.1. Back Ground:

The overall aim of this work is to identify and onboard e-learning content provider to design and develop e-learning programs/ courses for NTIPRIT. NTIPRIT intends to design and develop various e-learning programs/ courses based on identified topics which shall be deployed on the Integrated Government Online Learning (i-GOT) platform.

i-GOT is a learning platform aimed at promoting capacity development among civil services. It is an open, blended learning portal that shall create a culture of continuous learning among civil service officials while shifting the responsibility of learning to the learner.

2.1.2. Program Objectives

NTIPRIT proposes to design high quality e-Learning programs/ courses keeping in mind the following objectives:

- 2.1.2.1. To bridge the competency gap of officers/officials by publishing content on iGOT platform for e-learning and Phygital learning.
- 2.1.2.2 To provide an opportunity to officers and Officials to upgrade their skills and self- assessment.
- 2.1.2.3. To promote e-learning on the i-GOT platform for easy and accessible learning
- 2.1.2.4. To ensure continuous development through effective learning
- 2.1.2.5. To develop the skills for current role as well as prepare for Project Specific Scope of Work

2.2. Project Specific Scope of Work

All products developed under this contract must be developed to be on boarded to i-GOT platform. The content must be delivered to meet specific technical requirements to ensure compatibility with i-GOT platform. Important system specifications are as follows:

- 2.2.1 Instructional design of modules based on content provided by NTIPRIT as an iterative process.
- 2.2.2 Ability to develop high quality e-content ranging from level 1 to level 3 based on the nature of content and as agreed with NTIPRIT prior to designing the modules.
- 2.2.3 Develop engaging micro-learning nuggets, including story-based learning comprising of illustrations, animations, videos, simulations and scenario-based exercises and assessments.
- 2.2.4 Follow and customize designs based on NTIPRIT’s requirements/guidelines.
- 2.2.5 Developing end to end customized digital content, including but not limited to e- Learning course video-based content, and assessments.
- 2.2.6 Finalized content to be delivered online in English.
- 2.2.7 Design built-in digital assessment strategy and evaluation criteria for each module to track and measure user performance for the entire module.
- 2.2.8. The assessment criteria shall be based on a combination of metrics, such as learning completion rate and learner score.
- 2.2.9 To ensure content works without bugs on multiple devices like laptops, tablets and smart phones for a period of one year after last delivery.
- 2.2.10 Provide a clear project plan in line with milestones and deliverables in discussion with NTIPRIT.
- 2.2.11. Regular updates to the project team and respective faculty at NTIPRIT on progress of assignments.
- 2.2.12. Deployment of one nodal person of the e-Learning content provider at NTIPRIT for day-to-day operation and collection of content. No separate payment shall be made in this account.
- 2.2.13. Level-wise number of hours of the content to be developed are given as below:

S. No.	Level	Hours
1	Level-1	24
2	Level-2	10
3	Level-3	6
	Total	40

2.3. Period of contract:

(a) The contract will be for a period of one year from the date from which the contract is made effective.

(b) The contract period may be extended for a further period of one year or part thereof and it will be on the same rates/prices, terms and conditions. Such extension of contract shall be on the same rates/prices, terms and conditions. However, the scope of work shall also be increased proportionately for the extended period.

2.3.1. There may be variation up to +/- 25% in each of the levels and overall, in the aforementioned. This shall also be applicable for the extended period, if any.

2.3.2. NTIPRIT reserves the right to short close the unordered/undelivered quantity (no. of hours) of an order/ order at any point of time during execution of the project due to any unavoidable/ technical reason. The bidder shall not have any claim for unordered/undelivered quantity (no. of hours) quantity. In such case, a 30-day notice period would be given by NTIPRIT.

S. No.	Content -Type	Duration
1	PDF/doc	1 minute for each two hundred words (The duration for images shall not be counted. Total duration shall be counted on pro-rata basis)
2	PPT	30 Seconds per slide
3	Assessment/ Quiz	30 seconds per question

2.3.3. In case of any dispute on interpretation of any of the provisions or if any issue arises during the execution of the project the matter shall be referred to DG, NTIPRIT and his decision shall be final.

2.4. Content Authoring on the i-GOT Platform

The highest unit in the i-GOT Platform comprises of 4 four basic steps:

- 2.4.1. A file and its metadata shall constitute a Resource
- 2.4.2. Multiple Resources combined make a Learning Module
- 2.4.3. Multiple Learning Modules put together make a Course
- 2.4.4. Multiple Courses put together shall make a Learning Program. (Ref Figure at para 2.4.4 of S)

2.5. Scope of the e-learning partner

2.5.1. Project Specific Conditions

- 2.5.1.1 Course content shall be provided by respective faculty member(s) at NTIPRIT.
- 2.5.1.2 The e-Learning content provider shall be required to structure and script the content using the Program-Course-Module-Resource structure.
- 2.5.1.3 The Project shall require content designers and developers including writers to create content on the authoring tool provided by the i-GOT platform.
- 2.5.1.4 Content shall be developed using the traditional Analyze, Design, Develop, Implement, and Evaluate (ADDE) model. Design and scripting/storyboard shall be done either directly within the platform or offline in appropriate applications.
- 2.5.1.5 Once content resources are reviewed and finalized by the faculty and go ahead given in writing, the content provider shall develop the content into the respective media, viz., Animated Video (photo, audio, illustrated, demos), PDFs, PPTs, HTML files etc.
- 2.5.1.6 Content resource shall be the most granular unit of the program/course/module. A resource generally be of 5-10 minutes of learning time. Any deviation shall require approval of respective faculty.
- 2.5.1.7 Resources shall be videos, PDFs, PPTs, interactive content, In-platform assessments etc. as supported by the Karmayogi (i-GOT) platform.
- 2.5.1.8 Resources shall be published and linked together to form a

module/course.

- 2.5.1.9 The modules/courses shall comply with sharable content object (SCO) rules.

2.5.2. Types of Content/Resource

The e-Learning content provider shall take all actions required to publish the content on KarmaYogi (i-platform), including following:

- 2.5.2.1 Embed videos e.g., YouTube/ Vimeo
- 2.5.2.2 Embed Web URL
- 2.5.2.3 Upload pdf
- 2.5.2.4 Integrate audio files, Upload video files
- 2.5.2.5 Create a free flow web module content, Create Quiz
- 2.5.2.6 Create Drag and Drop Questions, Create Handouts
- 2.5.2.7 Create class diagram content, Create Assessments
- 2.5.2.8 Create content on using appropriate LMS authoring tool and upload on Karmayogi (i-GOT) platform

2.5.3. Resource Meta Tagging

The e-Learning content provider shall:

- 2.5.3.1 Provide a Title to the resource. A Description to the resource, Enter the Learning Objective, the Complexity level
- 2.5.3.2 Enter the Duration of the resource
- 2.5.3.3 Select the appropriate meta Tag(s) to enable effective search
- 2.5.3.4 Enter the Competencies that could be acquired learning the resource
- 2.5.3.5 Enter the appropriate keyword(s).
- 2.5.3.6 Select the Reviewer to send the resource for review
- 2.5.3.7 Any other activity(ies) related to resource tagging as required in the Karmayogi (i-GOT) platform

2.5.4. Actions on Resource (the most granular learning unit in the platform)

The eLearning content provider shall:

- 2.5.4.1 Create and upload resources
- 2.5.4.2 Complete the content setting
- 2.5.4.3 Send the resource to the reviewer for review
- 2.5.4.4 Publish the approved resource
- 2.5.4.5 Mark the resource mandatory for Learners
- 2.5.4.6 Any other activity(ies) related to resource tagging as required in the Karmayogi (i-GOT) platform

2.5.5. Learning module creation

The e-Learning content provider shall:

- 2.5.5.1 Create a Learning module
- 2.5.5.2 Complete the content setting
- 2.5.5.3 Add multiple resources to a Learning Module
- 2.5.5.4 Send the Learning Module to the reviewer for review, Publish the approved Learning Module
- 2.5.5.5 Mark the Learning Module mandatory for Learners
- 2.5.5.6 Any other activity(ies) related to resource tagging as required in the Karmayogi (i-GOT) platform

2.5.6. Course creation

The e-Learning content provider shall:

- 2.5.6.1 Create a Course
- 2.5.6.2 Complete the content setting
- 2.5.6.3 Add multiple Learning Modules to a Course, Add multiple Resources to a Course
- 2.5.6.4 Add multiple Assessment to a Course
- 2.5.6.5 Send the Course to the reviewer for review, Publish the approved courses
- 2.5.6.6 Mark the course mandatory for Learners
- 2.5.6.7 Any other activity(ies) related to resource tagging as required in the Karmayogi (i-GOT) platf

2.5.7. File Formats

- 2.5.7.1 The I-GOT Authoring tool supports following files formats:
- 2.5.7.2 Videos in MP4 formats.
- 2.5.7.3 PDF files
- 2.5.7.4 YouTube and external Web URLs
- 2.5.7.5 Quiz & Assessments

2.5.8. Videos

- 2.5.8.1 Minimum video resolution has to be 1248 X 702 (16:9)
- 2.5.8.2 Videos should be encoded in MP4
- 2.5.8.3 Total bit rate of the video should be < 500 kbps
- 2.5.8.4 The maximum size of a file can be 400 MB

2.5.9. PDF

- 2.5.9.1 The content may be created in Word / PowerPoint / etc. and then exported to PDF for upload
- 2.5.9.2 Any other format supported by the Karmayogi (i-GOT) platform.

2.5.10. Assessments/Knowledge Check Quizzes

- 2.5.10.1 Each course may be required to have a pre-test as decided by the faculty.
- 2.5.10.2 Each learning module should have an assignment or a quiz
- 2.5.10.3 Each course should end with an assessment

2.5.11. Creation of resources:

- 2.5.11.1 While creating the resources e-Learning content provider shall require to create various in hics and animations, these infographics and animations shall be property of NTIPRIT and same be submitted to NTIPRIT as part of deliverables.
- 2.5.11.2 The faculty may provide recorded videos which may be needed to be recreated / suitably , voice over added or merged into any other content as the case may be.

2.6. Level Definition (As per GeM specifications)

Description	This will be a medium complex (functionally) course.
Highlights	<ul style="list-style-type: none"> · Informational e-Lessons · Focus on awareness · Linear content flow consisting of text & static graphic
Splash/Intro screen	Static Screen
Interactivity	<ul style="list-style-type: none"> · No interactivities · Click-to-Reveal: (Optional, One template only) · Hot-spots (Tabs/Images) · Roll-over text
Graphical User Interface	<ul style="list-style-type: none"> · 3 options will be provided customized as per organization's product/services (Select one)
Knowledge check/ assessments	<ul style="list-style-type: none"> · Multiple Choice Single Select · Multiple Choice Multiple Select
Graphics	<ul style="list-style-type: none"> · Stock Images/photographs/live videos provided by buyer, in case of purchase or specific photo bank/live video to be created, those will be charged separately. · Simple 2D drawings such as flowcharts, diagrams only 20 % in the entire course · No graphic avatar/mascot

Animation	<ul style="list-style-type: none"> · No Content effects (animated text, bullets, transitions etc.) · No Audio sync with animated text
Audio	<ul style="list-style-type: none"> · Limited choice i.e., not more than 2 pre-fixed artist for voice over · No intro music
Navigation	<ul style="list-style-type: none"> · One level - Index / TOC / Menu structure · Other Functionalities: Next, Back, Exit, Help Audio On/Off, Page counter, Glossary (optional)
Technical Features	<ul style="list-style-type: none"> · Development Tool-Flash / HTML5 / Rapid Authoring Tools · SCORM Compliant-Yes, SCORM Versions 1.2, 2004, AICC · Localization friendly-Yes

Number of screens per hour	50 - 60 screens with minimal or no layering		
Screen bifurcation	Screen type	Description	Count
	Total screens	Includes cover screens (Introduction, objectives and summary), content screens and inline/final assessments.	50
	Static screen	Includes non-Interactive screens and screens presenting course content, Splash, Help,	28

		Assessment overview, Assessment result, Completion certificate, Menu	
	Animation	Includes screens that have simple animation viz. Flow charts & diagrams	1
	Interactive Screen	Includes content screens that have some simple form of interaction	1
	Knowledge checks/ Assessment	Includes inline/CYK and final assessment screens	20

LEVEL 2	
Description	The courses at this level will be complex in terms of content, animation and functionality.
Highlights	<ul style="list-style-type: none"> · Procedural e-Lessons Focus on application of knowledge and skills · Non-linear content and synchronized visuals · Text effect animations · Software Application simulations · Simple scenario-based learning (offline case study) · Scored assessments · High degree of content layering · Logical and Conditional Branching of screens · Discovery learning · Non-linear flow of content, with a high degree of layering
Splash/Intro screen	20-30 seconds animated screen
Graphical User Interface	3 options will be provided customized as per organization's product/services (Select one)

Interactivity	<ul style="list-style-type: none"> · Click-to-Reveal: · Hot-spots (Tabs/Images) (One template only) · Click-plus-Pop-up: · Hot-spots (Tabs/Images) (One template only) · Roll-over text · Interactive timelines
Knowledge check/assessment	<ul style="list-style-type: none"> · Multiple Choice Single Select · Multiple Choice Multiple Select · Match the Following · Sequencing · Sorting
Graphics	<ul style="list-style-type: none"> · Stock Images/photographs/live videos provided by buyer, in case of purchase or specific photo bank/live video to be created, those will be charged separately. · Double toned, semi-realistic 2D graphics · Graphic avatars with basic animation like eye blinks & hand gestures · Backgrounds-Photographic

Animation	<ul style="list-style-type: none"> Content effects (animated text, bullets, transitions etc.) Audio sync with animated text Animation with semi complex effects
Audio	<ul style="list-style-type: none"> More than 2 pre-fixed artist for voice over Intro music
Navigation	<ul style="list-style-type: none"> One or Two level - Index / TOC / Menu structure Screen control functionality Other Functionalities: Next, Back, Exit, Help Audio On/Off, Page count , Glossary, Progress Bar
Technical Features	<ul style="list-style-type: none"> Development Tool-Flash / HTML5 / Rapid Authoring Tools SCORM Compliant-Yes, SCORM Versions 1.2, 2004, AICC Localization friendly-Yes
Number of screens per hour	<ul style="list-style-type: none"> 40 - 45 screens with layered content

	Screen type	Description	Count
	Includes cover		
Screen bifurcation	Total screens	Screens (Introduction, objectives and summary), content screens and inline/final assessments.	45
	Static screen	Includes non- interactive screens and screens presenting course content, Splash, Help, Assessment overview, Assessment result, Completion certificate, Menu	15
	Animation	Includes screens that have simple animation viz. Flow charts & diagrams	5
	Interactive Screen	Includes content screens that have some simple form of interaction.	5
	Knowledge checks/assessment	Includes inline/CYK and final assessment screens	20

LEVEL 3	
Description	These will be high-end courses in terms of content, animation and functionality. The content will be presented through life-like skillset of complex cues and responses, branched navigation, and games/simulations.
Highlights	<ul style="list-style-type: none"> · Analytical content · Focus on Decision making · Offers a high degree of interaction and provides real-life/application-oriented training · Multiple paths to accomplish an objective, and fosters learning by doing and learning through mistakes · The design comprises elements that enhance the learning experience and includes rich multimedia elements like illustrations and animations that are created specifically for the program · Multiple branches (two to three levels) and rapid response are provided to support remediation · Simulations can be presented via graphics, including complex images and animation · Instructional design techniques for engagement in a complex interaction includes complex simulations where the learner must enter actual data into fields and experience consequence for errors and faulty data. In addition, scenario-based branching logic is introduced. When using branching logic, learners experience some kind of jeopardy for incorrect responses, and their progress is determined by their decision · Non-linear flow, with a high degree of layering of content
Splash/Intro screen	20-30 seconds animated screen
Graphical User Interface	3 options will be provided customized as per organisation's product/services (Select one)

Inter activityy	<ul style="list-style-type: none"> · Click-to-Reveal: · Hot-spots (Tabs/Images) · Click-plus-Pop-up: · Hot-spots (Tabs/Images) · Slideshow: · Hot-spots (Tabs/Images) · Roll-over text · Interactive timelines · Branching · Simple games such as hangman, tic-tac-toe, word search etc. (Gamelets)
Knowledge check/ asse- sment	<ul style="list-style-type: none"> · Multiple Choice Single Select · Multiple Choice Multiple Select · Match the Following · Sequencing · Sorting · Crossword Puzzles · Scenario-based/game-based/simulation-based summative assessments · Tracked formative assessments
Graphics	<ul style="list-style-type: none"> · Stock Images/photographs/live videos provided by buyer, in case of purchase or specific photo bank/live video to be created, those will be charged separately. · Semi-realistic , realistic graphics created · 2D graphics (characters and scenarios) · 3D graphics (characters and scenarios) · Graphic avatars/mascot with smooth animation & walk cycles · Backgrounds-Illustrated
Animation	<ul style="list-style-type: none"> · Content effects (animated text, bullets, transitions etc.) · Audio sync with animated text · Animation with semi complex effects
Audio	<ul style="list-style-type: none"> · Up to 3 pre-fixed artist for voice over · Intro music
Navigation	<ul style="list-style-type: none"> · Upto 3 level and highly custom - Index / TOC / Menu structure · Screen control functionality · Other Functionalities: Next, Back, Exit, Help Audio On/Off, Page counter, Glossary, Progress Bar · Additional notes

Technica I Features	<ul style="list-style-type: none"> · Development Tool-Flash / HTML5 / Rapid Authoring Tools · SCORM Compliant-Yes, SCORM Versions 1.2, 2004, AICC · Localization friendly-Yes 																			
Number of screens Per hour	35 - 45 screens with layered content																			
Screen bifur cation	<table border="1"> <thead> <tr> <th>Screen type</th> <th>Description</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Total screens</td> <td>Includes cover screens (introduction, objectives and summary), content screens and inline/final assessments.</td> <td>35</td> </tr> <tr> <td>Static screen</td> <td>Includes non-Interactive screens and screens presenting course content, Splash, Help, Assessment overview, Assessment result, Completion certificate, Menu</td> <td>10</td> </tr> <tr> <td>Animation</td> <td>Includes screens that have simple Animation viz. Flow charts & diagrams</td> <td>5</td> </tr> <tr> <td>Interactive Screen</td> <td>Includes content Screens that have some simple form of interaction</td> <td>5</td> </tr> <tr> <td>Knowledge checks/assessment</td> <td>Includes inline/CYK And final assessment Screens</td> <td>15</td> </tr> </tbody> </table>		Screen type	Description	Count	Total screens	Includes cover screens (introduction, objectives and summary), content screens and inline/final assessments.	35	Static screen	Includes non-Interactive screens and screens presenting course content, Splash, Help, Assessment overview, Assessment result, Completion certificate, Menu	10	Animation	Includes screens that have simple Animation viz. Flow charts & diagrams	5	Interactive Screen	Includes content Screens that have some simple form of interaction	5	Knowledge checks/assessment	Includes inline/CYK And final assessment Screens	15
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Knowledge checks/assessment	Includes inline/CYK And final assessment Screens	15																		

3.1 Bid Evaluation:

- 3.1.1. Quality and Cost Based Selection (QCBS) method shall be followed during the overall selection process. Based on the evaluation of technical proposals, the technically qualified bidders shall be ranked highest to lowest Technical Score (TS) in accordance to the marks obtained during the technical evaluation stage. Minimum cut-off for Technical Qualification shall be 70%.
- 3.1.2. A Consultancy Evaluation Committee (PEC) shall be constituted to evaluate the proposal received from the interested e-Learning content providers.
- 3.1.3. Evaluation criterion for Technical Evaluation is as follows:

S. No	Parameters	Marks	Break-up of score	Documentary Evidence
1	Average Annual Turnover of the Bidder for the past three years (2021-22,2022-23 to 2023-24). Submit: ANNEXURE-I.	10	Scoring shall be based on below criteria: For every average annual turnover of Rs 1.5 Cr 7 Mark shall be awarded. For Additional 1 Cr Turnover 1 Mark shall be awarded (Maximum possible marks are 10)	Audited financial statements, copy of turnover statement duly filed by Chartered Accountant/ statutory Auditor.
2	Turnover from IT enabled services including e-Learning services in last 3 years (2021-22,2022-23 to 2023-24) Submit Annexure I	20	The bidder shall be evaluated based on the value of similar work carried out in last 3 years (2021-22,2022-23, 2023-24). Scoring shall be based on below criteria: For every Rs 1 Cr turnover 15 Mark shall be awarded. For Additional 25 lakh Turnover 1 Mark shall be awarded (Maximum possible marks are 20)	Audited financial statements, copy of turnover statement duly filed by Chartered Accountant/ statutory Auditor.
3	Past Experience in developing e-learning content Submit: ANNEXURE- VII	20	Bidder must have successfully hosted e-Learning content for any of the known e-Learning portals such as iGOT/ Coursera/ edX/ MOOC/ Any other LMS. For 50 Hours of content 15 Mark shall be awarded 1 Mark shall be awarded for every additional 10 Hours of content (Maximum possible marks are 20)	Work order along with either certificate of completion (or) completion certificate by client (or) payment receipt for completion of % of contract (Indicate the Page numbers where the said Copies are attached to the document)

4	Experience of the key staff of bidder on payroll of the bidder Submit: ANNEXURE- II	20	Number of personnel with expertise in eLearning design, authoring and development: <ul style="list-style-type: none"> • Learning Consultants (Max Mark: 3) • Instructional Design or Instructional writing (Max Mark: 5) • Graphic Design (Max Mark: 3) • Project Management (Max Mark: 3) • Animators (Max Mark: 6) For every 1 personnel 1 Mark shall be awarded (Maximum possible marks are 20)	Letter from HR Head of the company stating the number of roles under the various roles.
5	Presentation by the Bidder	30	Evaluation criterion is as follows : i. Understanding of e-Learning Solution: 7 Marks ii. Process expertise and knowledge of executing platform authored e-learning solutions : 8 Marks Demo of best 2 prototype/ sample of the online content developed by the bidder: 15 Marks	
	Total marks	100		

3.1.4. The Financial bids shall be opened for only those bidders who have obtained at least 70 % (70 or more) Technical Score (TS), in aggregate, as mentioned in table above.

3.1.5. The individual bidder's Financial Score (**FS**) shall be evaluated as per the formula given below:

FS = $[\text{Fmin} / \text{Fb}] * 100$ (rounded off to 2 decimal places) where,

FS = Normalized financial score of the bidder under consideration.

Fmin = Minimum financial quote among the technically qualified bidders

Fb = Financial quote of the bidder under consideration

Combined Score (S) = TS * 0.7 + FS * 0.3

Where TS = Technical score secured by the bidder. Where FS = Financial score secured by the bidder.

3.1.6. The bidder securing the highest evaluated Combined Score (S) shall be awarded the contract through due procedure.

4.1 Schedule for Execution:

The Purchase Authority shall give work order in parts along with the required content provided by respective Divisions. For each work order issued by the division (limited to 10hr for

or each work order), the timeline will be as below:

- a) Submission of story board: Within 10 days of issue of workorder.
- b) Alpha version: Within 10 days of getting comments on story version.
- c) Updated Alpha Version: Within 30 days of the workorder.
- d) Beta Version (with professional voice over): Within 45 days of workorder
- e) Final Version and uploading on iGOT-within 60 days of the workorder.

4.2 Payment Schedule

Payment shall be made after successful publication of content on i-GOT platform. A copy of the final content in USB drive shall be provided to the faculty. Bidder can submit its invoice for every 3 hours or more if the content is approved and published on i-GOT platform and a pdf copy of storyboard is submitted. No separate payment shall be made for submission of a pdf copy of storyboard.

There may be variation up to +/- 25% in each of the Levels (Level 1,2, and 3) given in the 2.2.13 of Project specific scope of Work.

NTIPRIT reserves the right to short close the unordered/undelivered quantity (no. of hours) of the Tender/ order at any point of time during execution of the project due any unavoidable/ technical reason by giving one month time. The bidder shall not have any claim for unordered/undelivered quantity (no. of hours) quantity.

The payment for any additional pdf/document required shall be made as per below calculation.

S. No.	Content Type	Duration
1	PDF/doc	1 minute for each two hundred words (The duration for images shall not be counted. Actual duration shall be counted on pro-rat basis)
2	PPT	30 Seconds per slide
3	Additional Assessment/Quiz	30 seconds per questions

4.3 Liquidated Damages:

The work must be executed as per the scope of work mentioned above, failing which Liquidated Damages @ 0.5% of payment due for the undelivered quantity (duration) shall be levied for each week of delay in the work (beyond 60 days of issue of work order), subject to a maximum Liquidated Damages of 5% of the respective part order. Quantum of liquidated damages assessed and levied by the NTIPRIT shall be final and shall not be challengeable by the selected e- Learning content provider. In case of prolonged delays, NTIPRIT may get the work done by a third party and such cost of work shall have to be borne by the selected e-Learning content provider, in addition to the liquidated damages. If the services re

main unsatisfactory despite being given a chance to improve in this regard, NTIPRIT reserves the right to terminate the agreement at the risk and cost of the selected e-Learning content provider.

4.4 Deliverables

All deliverables (videos, PDF, Assessment, graphics along with source files shall be shared with NTIPRIT in USB drive at the time of review. A copy of the final content in USB drive shall be provided to the faculty.

ANNEXURE-I

Financial Strength of the Organization

S. No.	Financial Year	Overall annual turnover (in Lakh Rs.)	Annual turnover from IT enabled services including e-learning services (in Lakh Rs.)
1	2021-22		
2	2022-23		
3	2023-24		

ANNEXURE-II

List of e-Learning experts/ consultants on payroll

S. No.	Name	Designation	Qualification	Relevant Experience

**Signature of the authorized signatory
I name of authorized signatory**

Stamp & Date

ANNEXURE - III

No blacklisting declaration/certificate

(To be submitted by either authorized signatory or each partner)

I _____ son/ daughter/ wife of S
hri _____ Director/ Authorized signatory/ Representative of _____ (Name and address of the bidder) is competent to sign this declaration and execute the tender document regarding "Request for Proposals (RFP) for On boarding eLearning content providers for eLearning development and authoring various training programs/courses as a part of Integrated Government Online Training (i-GOT) program at NTIPRIT";

I _____ resident of _____ hereby certify that our bidder has not been black-listed by any Ministry/ Department/ PSU of the Central Government. In case at any stage, it is found that the information given by me is false/ incorrect the purchaser shall have the absolute right to take any action as deemed fit/without any prior information to me.

I have carefully read and understood all the terms and conditions of the tender document and undertake to abide by the same;

I also undertake that our bidder shall observe all legal formalities or/and obligations under the contract well within time. In case of failure to observe any of the legal formalities or/and obligations, I shall be personally liable under the appropriate law.

The Information/documents furnished, along with the tender document are true and authentic to the best of my knowledge and belief. I am well aware of the fact that furnishing of any false information/fabricated documents would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

(Signature of Partners/ Director/ Authorized Signatory

Full Name:

Date:

Address:

Place:

Seal:

ANNEXURE - IV

Undertaking to provide SME

(To be submitted by either authorized signatory or each partner)

I _____ Director/Authorized signatory of _____

_____ hereby undertake that we will provide Subject Matter Expert

(SME) having minimum qualification of B. Tech. / BE in communication /Computer science/ Information Technology or equivalent qualification and having 2 years work experience in Instructional Design and Content creation.

(Signature of Partners/ Director/ Authorized Signatory

Full Name:

Date:

Address:

Place:

Seal:

Annexure V: Format for Earnest Money Deposit (On Stamp paper of Rs.100/-)

(In the form of a Bank Guarantee from a Scheduled Commercial Bank)

To

Director General,

National Telecommunication Institute For Policy Research, innovation & Training,
(NTIPRIT) DoT, GOI Enclave

Ghaziabad-- 201002.

2. Whereas **<Full name of the Bidder, Address >** (hereinafter called "**the Bidder**") desires to submit proposal for participating in the Bidding for "Content Development" in compliance with BID No.dated..... on GeM portal put by NTIPRIT.

Know all men by these presents that we **<Name of the Bank>** (hereinafter called "**the Bank**") are bound to the DG, NTIPRIT (hereinafter referred to as "the Authority"), the sum of **<Amount in figures>** (**<Amount in words>**) for which payment will and truly be made to the said Authority, the Bank binds itself, its successors and assignees by these presents.

3. At the request of the Bidder, we as Guarantor, hereby irrevocably undertake to pay the beneficiary any or sums not exceeding in total an amount of

If the Bidder withdraws or amends, impairs or derogates from the bid in any respect within the period of validity of this Bid.

- (i) If the Bidder having been notified of the acceptance of his Bid by the purchaser during the period of its validity.
- a) If the Bidder fails to furnish the Performance Security for the due performance of the contract.
 - b) Fails or refuses to execute the contract.

We undertake to pay to the Authority, the above amount upon demand, without any demur and without the Authority having to substantiate its demand.

4. This guarantee will remain in force for 45 days beyond the Bid validity period, further extendable by a further six months on request of DG NTIPRIT and any demand in respect thereof should reach the Bank not later than the date up to which this Bank Guarantee is valid.

5. Notwithstanding anything contained above, our liability, under the Guarantee shall be restricted to **<Amount in figures (amt. of EMD) (Rupees)>** and our Guarantee shall remain in force until 45 days beyond the

validity period or extended guarantee period, unless a demand or claim under this Guarantee is made c
n writing on or before (the date of Validity Guarantee or extended guarantee Period), all your rights un
e Guarantee shall be forfeited and we shall be released and discharged from all liabilities there under.

<Name of the Designated Bank> Comp
lete Postal address of the Bank with Bra
nch Code, email ID, Telephone No./Fax
Nos.

Dated day <month>, 2024

Signature OF THE BANK'S AUTHORISED :
NATORY WITH OFFICIAL ROUND SEAL

Witness:

1. (Name & Address)
2. (Name & Address)

ANNEXURE - VI

Undertaking to accept all GTC & ATC

(To be submitted by either authorized signatory or each partner)

I _____ Director/Authorized signatory of _____

_____ hereby undertake that we accept all the GeM -General Terms

and conditions & bid specific Additional terms and conditions (ATC) as mentioned in the GeM bi

d No. _____ .

(Signature of Partners/ Director/ Authorized Signa

Full Name:

Date:

Address:

Place:

Seal:

ANNEXURE-VII

Past Experience in developing e-Learning content

Sl. No.	Name of the Organization for which e-learning services of similar nature has been provided	Work order number and Date*	Name of the e-Learning portal on which content is available	Hours of content created and presently Live	Work order along with either self-certificate of completion (or) Phase completion certificate by client (or) payment receipt for completion of % of contract (Indicate the Page numbers where the said Copies are attached in the document)	Screenshots of live URL of the hosted e-content is attached at Page No.
1						
2						
3						
4						
Total hours of content developed by the bidder and presently Live						

Signature of the authorized sign

Stamp & Date

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category is bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./

सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न व अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---
