

## Bid Corrigendum

GEM/2026/B/7524602-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

#### 1. Buyer Added text based ATC clauses

##### Additional Terms & Conditions

Name of Work: Selection of Agency for Security Audit, Website Revamp, AMC of the National Communications Academy-Technology (erstwhile NTIPRIT) website <https://ntiprit.gov.in>

#### **1. Scope of Work :**

##### 1.1 Website UI/UX Revamp

The website should be GIGW 3.0 compliant. It should have responsive and accessible design with CMS integration and SEO, performance optimization and AI Chatbot integration.

##### 1.2 Website AMC (upto one year)

During the period of AMC bidder has to ensure continuous maintenance & updates, website uptime >99.5 %, timely backup & recovery and provide technical support for ensuring uninterrupted services.

##### 1.3 Security Audit/Bug Fixing & Compliance

The security audit, including bug fixing and compliance, shall be conducted through a CERT-In empaneled agency. It will encompass VAPT (Vulnerability Assessment and Penetration Testing), preparation of a detailed audit report, identification and rectification of vulnerabilities, and ensuring compliance with GIGW and OWASP guidelines.

#### **2. Timelines :**

The Website UI/UX Revamp, Security Audit and GIGW 3.0 compliance has to be ensured within three months from the date of award of contract. The date of AMC (upto one year) will be applicable from the date of award of contract.

#### **3. Description of Work :**

The work details are as mentioned above. The Website UI/UX Revamp, Security Audit and GIGW 3.0 compliance has to be ensured within three months from the date of award of contract.

#### **4. Methodology for Verification of Service :**

The Security Audit and GIGW 3.0 compliance of the revamped website has to be certified/ensured by CERT-In empaneled vendor. The AMC provisions will be verified through in-house arrangements, including the response time by the vendor for resolving any issue as and when highlighted.

#### **5. Payment Terms :**

The payment will be made pursuant to completion of the activity viz. the Website UI/UX Revamp, Security Audit, GIGW 3.0 compliance. The payment for these activities is interlinked and the payment will be made after Security Audit and GIGW 3.0 compliance has been certified by CERT-In empaneled agency.

Payment for the AMC will be made on monthly basis for every completed month e.g. if AMC services are rendered till 15.09.2026 payment will be made on proportionate basis for the month till August, 2026 and for 15 days of September, 2026 from the date of award of contract.  
(Note: The dates mentioned are for illustrative purpose).

#### **6. Eligibility Conditions :**

i. The Bidder should be a PSU or Government Undertaking or Proprietorship firm or Partnership firm registered under Partnership Act 1932 or Company registered under the Companies Act 1956 / Companies Act 2013.

**(Proof documents - Valid Registration Certificate of ROC for Registered Companies/An affidavit for sole Proprietorship for Proprietorship firm /Registered Partnership deed for partnership firm is to be submitted along with bid as the case may be)**

ii. The bidder should have a registered office with legal presence in Delhi/NCR India. **(This clause no. 6. i of original bid stands deleted)**

iii. Past Experience of Similar Services: The bidder must have successfully executed/completed similar services over the last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid opening):-

a. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

b. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or

c. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

**Note-1:** At least one of these projects shall be for Central Govt offices/PSU/State Govt Bodies in the last one year. **Copy of Agreements and completion certificates to be submitted.**

**Note-2:** Here the similar service constitutes hiring of professionals for application development and maintenance/software development.

iv. The Bidder should have ISO 9001:2015, ISO 27001:2013, CMMI Level 3 or higher certified.

**This above ATC clause 6.iv stands amended and may now be read as "The Bidder should have ISO 9001:2015 or latest, ISO/IEC 27001:2013 or latest, and CMMI Level-3 or higher certification".**

(Proof documents - Valid Certificates are to be submitted along with bid).

#### **7. Extension of the Contract Period/Value :**

i. During the contract period, the Buyer reserves the right to extend the contract period for one year at the same contracted rates, terms and conditions.

ii. During the contract period at the contracted rates, terms and conditions, the Buyer reserves the right to 50% increase or decrease in the ordered contract value. This shall also be applicable for extended period of contract, if any.

#### **8. Deployment of Resource :**

The bidder may deploy the resources for the tendered work in hybrid mode, either onsite or offsite, at its discretion. However, the timelines prescribed under Clause 2 above shall be strictly adhered to.

## **Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its

outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)