

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	08-05-2025 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	08-05-2025 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Communications
Department Name/विभाग का नाम	Department Of Telecommunications (dot)
Organisation Name/संगठन का नाम	Ntiprit
Office Name/कार्यालय का नाम	National Telecommunications Institute Ghaziabad
क्रेता ईमेल/Buyer Email	adgadm-n-ti-dot@gov.in
Total Quantity/कुल मात्रा	62
Item Category/मद केटेगरी	Split Air Conditioner Including Green AC, Wall Mount Type (V2) (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	15 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	50 Lakh (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No

Bid Details/बिड विवरण	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Comprehensive Maintenance Charges Required	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	4769660
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Required/वित्तीय दस्तावेज की आवश्यकता है।	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	96000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Assistant Director General
National Telecommunications Institute Ghaziabad, Department of Telecommunications (DOT), NTIPRIT, Ministry of Communications
(Bhupender)

UIN Number NCTGC2415P

MII Purchase Preference/एमआईआई खरीद वरीयता

MIIPurchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSEPurchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
5. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
6. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated

online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

Financial / Price Bid - [1744873517.xlsx](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
01-05-2025 11:00:00	O/o ADG (A & MM), Room No 705, National Communications Academy (NCA-T) Kamla Nehru Marg, Ghaziabad-201002

Split Air Conditioner Including Green AC, Wall Mount Type (V2) (62 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/कमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Description/Application	Description	Split Air Conditioner Including Green AC, Wall Mount Type
Generic	Classification By Function	Cooling & Heating
	Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10%}	1.5 Ton
	Star Rating (ISEER value range)	5 Star (ISEER value from ≥ 5 to ≤ 5.5)
	Compressor Type as per BEE Star Rating Label	Inverter AC - Variable Speed
Refrigerants	Eco-friendly Refrigerant	Yes
	Refrigerant Ozone Depletion Potential is Zero	Yes
Green AC Related Environment Friendly Requirement	Compliance to Green AC related environmental friendly features complied	No
Warranty/Service	Comprehensive Warranty on Air Conditioner/Machine (in years)	1
	Warranty on Compressor (in years)	10 Or higher
	Installation/Commissioning	With Free Standard Installation Commissioning Or higher
	Number of free services during the Comprehensive Warranty on Air Conditioner/Machine	2 services per year, 4 services per year Or higher
Certifications	Mandatory compliance / conformity to relevant ISS	As per IS 1391 (Part 2)-Latest and as per Gazette Notification no. S.O. 3897(E) dated,29th October 2019 and as per BEE Notification dated 19th April 2022

Comprehensive Maintenance	
Warranty of required product	1 Year
Comprehensive Maintenance Duration (Post Warranty)	4 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	80%
Min Cost Allocation for ICT as a % of product cost	20%
Number of days allowed for ICT after site readiness communication to seller	10 Days/दिन

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Applicable Specification Document	View
Applicable Drawing Document	View
Verified and Signed Tp document	View

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Sanjay Kumar	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002	12	15
2	Anil Kumar Tyagi	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002, GHAZIABAD, 201002, Ghaziabad, 201002	50	15

Special terms and conditions-Version:3 effective from 21-02-2025 for category Split Air Conditioner Including Green AC, Wall Mount Type (V2)

- (I) As per latest Version of STC document "STC- Split Air Conditioner Including Green AC, Wall Mount Type (V2)" available at the time of bid creation.

(II) BEE Star Rating (Central Ministries/ Departments while procuring shall ensure that the items carry 5 star or higher Star Rating of BEE)

Hint: Central Ministries/ Departments while procuring electrical appliances notified by Department of Expenditure (DoE) shall ensure that they carry the notified threshold or higher Star Rating of Bureau of

Energy Efficiency (BEE). In this regard, DoE OM No.26/6/2012-PPD dated 21.01.2013 may also be seen by the buyer from the below link.

https://doe.gov.in/files/circulars_document/OM_energy_ElecAppl.pdf

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Buyer Added Bid Specific Additional Terms & Conditions (ATC)

Director General, National Communications Academy – Technology (NCA-T), Ghaziabad invites online bids from eligible and interested Bidder(s) for “**Supply and Installation of ‘Split Air Conditioners’**” at NCA-T, Ghaziabad through bidding on GeM Portal. The following ATC would apply to all the bidders participating in the bid.

- i. EMD, if not exempted, to be deposited in form of Fixed Deposit/Demand Draft/Pay Order in favour of **A O (Cash) TEC payable at New Delhi** and details like Name of Bidder, Address of Bidder and EMD in connection with bid for “**Supply and Installation of ‘Split Air Conditioners’**” at NCA-T, Ghaziabad must be mentioned at the back. The same may be deposited by registered post or in person to **ADG (A & MM), Room No 705, NCA-T Campus, Ghaziabad-201002** before the last participation date of the bid. The **scanned copy of the EMD is required to be uploaded on GeM portal as proof of depositing EMD. Failure to furnish EMD** (if Not Exempted) to ADG (A & MM), Room No 705, NCA-T Campus, Ghaziabad-201002 before the last date/time of bid submission **will result in rejection of the bid.**
- ii. During the contract period at the contracted rates, terms and conditions, the Buyer reserves the right to increase or decrease the contract quantity/ contract value up to 50%. This shall also be applicable for extended period of contract, if any.
- iii. **Contract Period:** The contract period is 60 months. The prices of supply and installation of Air conditioners shall be valid for a period of 06 Months only from the start date of the contract. However, AMC prices and wet servicing prices shall be valid for entire duration of contract.
- iv. Workorder shall be issued separately for supply & installation of Air conditioners and AMC & servicing. Payments shall be made work order wise. **It is to be noted that the payment for the extra required material will be done as per the actual utilization of material at the time of installation. The quantity mentioned for extra required material is indicative in nature.**
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- v. **Air Conditioner Installation scope of work (Vendor’s Scope):**
 - a) The indoor and outdoor unit shall be interconnected with standard sized copper piping covered with tubular Vidoflex type thermal insulation.
 - b) The copper piping between the indoor and outdoor units shall be fixed firmly by clamping and supporting wherever required.

- c) A suitable sized PVC drain pipe shall be run from the indoor unit up to the nearest drain point with a 'U' trap at the end, which should be fixed firmly by clamping and supporting wherever required.
- d) The entire refrigerant pipe shall be covered with suitable sized PVC pipe with necessary bends, collars etc., and it shall be neatly clamped and supported as required.
- e) Necessary openings shall be made in the wall for taking refrigerant line outside and it shall be finished with cement plastering to match the surroundings.
- vi. **Warranty and AMC:** The Comprehensive Warranty on Air Conditioner/Machine is 01 year and the Warranty on Compressor is 10 years. The bidder shall provide 02 numbers of free wet services for warranty period. The AC shall be in AMC for next 04 years and bidder shall provide the 02 wet service per year for the AMC period.
- vii. **Technical bid documents to be submitted as per Annexure-I (List of Documents). Failure to furnish any of the requested documents, certificates etc, may result in rejection of the bid.**
- viii. Financial bid to be submitted as per **Annexure-II**. The overall L1 will be based on the 'Total Bid Amount' in Annexure-II quoted by the bidder. The **"Total Bid Amount"** quoted in **Annexure-II** must be **exactly** same as **"Offer price" / "Total Price" quoted by bidder on GeM portal. Financial bid will be rejected if there is mismatch in "Total Bid Amount" mentioned in Annexure-II and "Offer price" / "Total Price" on GeM portal.** Further, in case of any discrepancy found in values of Column D & E of the financial bid, the **"Offer price" / "Total Bid Amount"** quoted by bidder on GeM portal would be considered for deciding final **"Total Bid Amount"**.
- ix. The price details shall not be disclosed in technical bid. If the price details are disclosed in the Technical bid, the bid is liable to be summarily rejected.
- x. DG, NCA-T, Ghaziabad reserves the right to withdraw this tender at any stage without assigning any causes.

ANNEXURE-I

List of Documents to be supplied by bidder

Name of the Firm/ Company:

Sr. No.	Qualification Criteria	Supporting Documents	Document uploaded (Yes/No/ NA)	Remarks
1	EMD (Except Exempted cases) for the required amount as specified in the bid documents	Scanned copy as a proof of EMD.		
2	Registration certificate of relevant category, in case of Micro & Small Enterprise (MSE)/ Startup, if bidder is seeking exemption from Experience / Turnover Criteria,	Copy of Registration certificate of relevant category.		

3	Minimum average Turnover of bidder (Except Exempted cases): The Service provider / Bidder Should Furnish Proof of Average Annual Turn Over which should not be less than Rs. 15 Lakh for the last three Financial Years i.e. 2021-22, 2022-23 & 2023-24	Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criterion.		
4	Average Annual Turn Over of OEM - The Service provider / Bidder Should Furnish Proof of Average Annual Turnover which should not be less than Rs. 50 Lakh for the last three Financial Years i.e. 2021-22, 2022-23 & 2023-24	Preferably, a brief to be submitted in Form-I		
5	OEM Authorization Certificate	Copy of Authorization Certificate from OEM of the Air conditioner, which is proposed to be supplied.		

Date:

Signatures of bidder

or

Place:

Officer authorized to sign the bid

Documents on behalf of the bidder

[Name of the Service provider/Bidder and seal of company]

ANNEXURE-II

Financial / Price Bid

“Supply and Installation of ‘Split Air Conditioners’” at NCA-T, Ghaziabad

S. No	Item Description	Unit of Measurement	Estimated quantity	Rates Quoted by bidder (Rs.) for unit quantity (Inclusive of GST)	Total Rates (Rs.) quoted (Inclusive of GST)*
	A	B	C	D	E= C*D

1	Supply and installation of Air conditioner as per bid specifications with standard cable/copper tube/pipe etc. including charges for 01 year warranty and next 04 years for comprehensive AMC	Nos.	62		
2	Supply and installation of Voltage stabilizer of 4KVA copper wire wound suitable for Single phase 220 Volts, 50HZ, AC supply, Voltage range 160-290 Volts with High Low cut off digital metering.	Nos.	62		
3	Supply and installation of 3 pin 25 A plug Top	Nos.	62		
4	Supply and installation of Outdoor Wall / floor mounting bracket/stand with accessories	Nos.	62		
5	Supply and installation of additional Copper pipes / tubes with accessories	Per Metre	186		
6	Supply and installation of additional Suitable copper electric wiring between indoor units and switch	Per Metre	186		
7	Supply and installation of additional copper electric cable between Indoor Unit and outdoor unit	Per Metre	372		
8	Supply and installation of additional Drain pipes	Per Metre	186		
9	Wet Service charges (02 service per AC per year from 2nd year to 5th year)	Nos.	496 (62x8)		
Total Bid Amount**					

Note:

* In case of any discrepancy found in values of Column D & E of the financial bid, “ **Offer price**” / “**Total Bid Amount**” quoted by bidder on GeM portal would be considered for deciding final “**Total Bid Amount**”.

****The “Total Bid Amount” mentioned above must be quoted by bidder as “Offer price” / “Total Price” on GeM portal. Financial bid will be rejected if there is mismatch in “Total Bid Amount” mentioned above and “Offer price” / “Total Price” quoted by bidder on GeM portal.**

Date:

Signatures of bidder

Place:

Officer authorized to sign the bid

Documents on behalf of the bidder

[Name of the Service provider/Bidder and seal of company]

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Form-I

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Financial Strength of the(Company/firm Name)

S. No.	Financial Year	Overall annual turnover (in Lakh Rs.)	Average Annual turnover (in Lakh Rs.)
1	2021-22		
2	2022-23		
3	2023-24		

(Authorized Signatory)
Full name of the applicant Stamp & Date

Signature & Stamp of Chartered Accountant/Cost Accountant/ Statutory Auditor

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

Additional Clause For Comprehensive Maintenance Charges

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted

into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.

8.The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1. Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1
CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
CMC charges for 4th year after warranty period - Percentage to be indicated- A4
CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13. CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---

Bid Corrigendum

GEM/2025/B/6142663-C3

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
09-05-2025 11:00:00	O/o ADG (A & MM), Room No 705, National Communications Academy (NCA-T) Kamla Nehru Marg, Ghaziabad-201002

*This document shall overwrite all previous versions of Pre Bid parameters.

[This Bid is also governed by the General Terms and Conditions](#)