

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-06-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	24-06-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Communications
विभाग का नाम/Department Name	Department Of Telecommunications (dot)
संगठन का नाम/Organisation Name	Ntiprit
कार्यालय का नाम/Office Name	National Telecommunications Institute Ghaziabad
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	ad.mm-nca@gov.in
वस्तु श्रेणी /Item Category	Hiring of Professionals for Application Development and Maintenance - As required to meet out the scope of work (Website UI/UX Revamp); As required to meet out the scope of work (Website UI/UX Revamp); As required to meet out the scope of work (Websi.. , Hiring of Professionals for Application Development and Maintenance - As required to meet out the scope of work (Website AMC up to one year); As required to meet out the scope of work (Website AMC up to one year); As required to meet out the scope of.. , Hiring of Professionals for Application Development and Maintenance - As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance); As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance); As requi..
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	500000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	14

(a) ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**

AO CASH TEC

National Telecommunications Institute Ghaziabad, Department of Telecommunications (DOT), NTIPRIT, Ministry of Communications

(Ao Cash Tec Payable At New Delhi)

**UIN Number NCTGC2415P**

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned

Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

**अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**Payment Terms:**As mentioned in ATC

**Buyer to specify Minimum number of IT Professionals on payroll and the required supporting documents:**05 ( Five) A self-certificate on the letter head

**Certification Requirements of service provider:**Bidder should have ISO 9001.2015, ISO 27001:2013, CMMI Level 3 or Higher Certified

**Scope of Work:**[1778484526.pdf](#)

**Hiring Of Professionals For Application Development And Maintenance - As Required To Meet Out The Scope Of Work (Website UI/UX Revamp); As Required To Meet Out The Scope Of Work (Website UI/UX Revamp); As Required To Meet Out The Scope Of Work (Websi.. ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of roles	As required to meet out the scope of work (Website UI/UX Revamp)
Role	As required to meet out the scope of work (Website UI/UX Revamp)
Relevant experience in years	As required to meet out the scope of work (Website UI/UX Revamp)
Deployment of resource	Hybrid (buyer to specify details in scope of work)

विवरण/ Specification	मूल्य/ Values
Qualification of resource	As required to meet out the scope of work (Website UI/UX Revamp)
Certification requirement for deployed resource	As required to meet out the scope of work (Website UI/UX Revamp)
Experience in Languages	As required to meet out the scope of work (Website UI/UX Revamp)
Experience in Platform/Database	As required to meet out the scope of work (Website UI/UX Revamp)
Experience in Tools and Frameworks	As required to meet out the scope of work (Website UI/UX Revamp)
Relevant Functional / Domain Expertise	As required to meet out the scope of work (Website UI/UX Revamp)
Whether buyer will conduct interview of proposed resources before deployment	No
<b>एडऑन /Addon(s)</b>	

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

#### परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources as per role selected	अतिरिक्त आवश्यकता /Additional Requirement
1	Abhishek Gupta	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002	1	<ul style="list-style-type: none"> <li>Number of months for which resource(s) needs to be deployed during contract period : 3</li> </ul>

#### Hiring Of Professionals For Application Development And Maintenance - As Required To Meet Out The Scope Of Work (Website AMC Up To One Year); As Required To Meet Out The Scope Of Work (Website AMC Up To One Year); As Required To Meet Out The Scope Of.. ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of roles	As required to meet out the scope of work (Website AMC up to one year)

विवरण/ Specification	मूल्य/ Values
Role	As required to meet out the scope of work (Website AMC up to one year)
Relevant experience in years	As required to meet out the scope of work (Website AMC up to one year)
Deployment of resource	Hybrid (buyer to specify details in scope of work)
Qualification of resource	As required to meet out the scope of work (Website AMC up to one year)
Certification requirement for deployed resource	As required to meet out the scope of work (Website AMC up to one year)
Experience in Languages	As required to meet out the scope of work (Website AMC up to one year)
Experience in Platform/Database	As required to meet out the scope of work (Website AMC up to one year)
Experience in Tools and Frameworks	As required to meet out the scope of work (Website AMC up to one year)
Relevant Functional / Domain Expertise	As required to meet out the scope of work (Website AMC up to one year)
Whether buyer will conduct interview of proposed resources before deployment	No
<b>एडऑन /Addon(s)</b>	

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources as per role selected	अतिरिक्त आवश्यकता /Additional Requirement
1	Abhishek Gupta	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTTC Campus Govt of India Enclave, Ghaziabad-201002	1	<ul style="list-style-type: none"> <li>Number of months for which resource(s) needs to be deployed during contract period : 12</li> </ul>

**Hiring Of Professionals For Application Development And Maintenance - As Required To Meet Out The Scope Of Work (Security Audit/Bug Fixing And Compliance); As Required To Meet Out The Scope Of Work (Security Audit/Bug Fixing And Compliance); As Requi.. ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of roles	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Role	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Relevant experience in years	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Deployment of resource	Hybrid (buyer to specify details in scope of work)
Qualification of resource	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Certification requirement for deployed resource	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Experience in Languages	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Experience in Platform/Database	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Experience in Tools and Frameworks	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Relevant Functional / Domain Expertise	As required to meet out the scope of work (Security Audit/Bug Fixing and Compliance)
Whether buyer will conduct interview of proposed resources before deployment	No
<b>एडऑन /Addon(s)</b>	

**अतिरिक्त विशिष्ट दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Resources as per role selected	अतिरिक्त आवश्यकता /Additional Requirement
1	Abhishek Gupta	201002,National Telecommunications Institute for Policy Research, Innovation and Training Admin Building, ALTTC Campus Govt of India Enclave, Ghaziabad-201002	1	<ul style="list-style-type: none"> <li>Number of months for which resource(s) needs to be deployed during contract period : 3</li> </ul>

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

### 1. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

#### Additional Terms & Conditions

Name of Work: Selection of Agency for Security Audit, Website Revamp, AMC of the National Communications Academy-Technology (erstwhile NTIPRIT) website <https://ntiprit.gov.in>

#### **1. Scope of Work :**

##### 1.1 Website UI/UX Revamp

The website should be GIGW 3.0 compliant. It should have responsive and accessible design with CMS integration and SEO, performance optimization and AI Chatbot integration.

##### 1.2 Website AMC (upto one year)

During the period of AMC bidder has to ensure continuous maintenance & updates, website uptime >99.5 %, timely backup & recovery and provide technical support for ensuring uninterrupted services.

##### 1.3 Security Audit/Bug Fixing & Compliance

The security audit, including bug fixing and compliance, shall be conducted through a CERT-In empaneled agency. It will encompass VAPT (Vulnerability Assessment and Penetration Testing), preparation of a detailed audit report, identification and rectification of vulnerabilities, and ensuring compliance with GIGW and O WASP guidelines.

#### **2. Timelines :**

The Website UI/UX Revamp, Security Audit and GIGW 3.0 compliance has to be ensured within three months from the date of award of contract. The date of AMC (upto one year) will be applicable from the date of award of contract.

#### **3. Description of Work :**

The work details are as mentioned above. The Website UI/UX Revamp, Security Audit and GIGW 3.0 compliance has to be ensured within three months from the date of award of contract.

#### **4. Methodology for Verification of Service :**

The Security Audit and GIGW 3.0 compliance of the revamped website has to be certified/ensured by CERT-In empaneled vendor. The AMC provisions will be verified through in-house arrangements, including the response time by the vendor for resolving any issue as and when highlighted.

#### **5. Payment Terms :**

The payment will be made pursuant to completion of the activity viz. the Website UI/UX Revamp, Security Audit, GIGW 3.0 compliance. The payment for these activities is interlinked and the payment will be made after Security Audit and GIGW 3.0 compliance has been certified by CERT-In empaneled agency.

Payment for the AMC will be made on monthly basis for every completed month e.g. if AMC services are rendered till 15.09.2026 payment will be made on proportionate basis for the month till August, 2026 and for 15 days of September, 2026 from the date of award of contract.

(Note: The dates mentioned are for illustrative purpose).

#### **6. Eligibility Conditions :**

i. The Bidder should be a PSU or Government Undertaking or Proprietorship firm or Partnership firm registered under Partnership Act 1932 or Company registered under the Companies Act 1956 / Companies Act 2013.

ii. The bidder should have a registered office with legal presence in Delhi/NCR India.

iii. Past Experience of Similar Services: The bidder must have successfully executed/completed similar services over the last three years i.e. the current financial year and the last three financial years (ending month

h of March prior to the bid opening):-

a. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

b. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or

c. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

**Note-1:** At least one of these projects shall be for Central Govt offices/PSU/State Govt Bodies in the last one year. Copy of Agreements and completion certificates to be submitted.

**Note-2:** Here the similar service constitutes hiring of professionals for application development and maintenance/software development.

iv. The Bidder should have ISO 9001:2015, ISO 27001:2013, CMMI Level 3 or higher certified.

#### **7. Extension of the Contract Period/Value :**

i. During the contract period, the Buyer reserves the right to extend the contract period for one year at the same contracted rates, terms and conditions.

ii. During the contract period at the contracted rates, terms and conditions, the Buyer reserves the right to 50% increase or decrease in the ordered contract value. This shall also be applicable for extended period of contract, if any.

#### **8. Deployment of Resource :**

The bidder may deploy the resources for the tendered work in hybrid mode, either onsite or offsite, at its discretion. However, the timelines prescribed under Clause 2 above shall be strictly adhered to.

### **अस्वीकरण/Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.

9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake

compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**